

Consulting, Coaching, Systems & Resources

Consulting & Coaching	Competency Modelling & Job Design Projects	Capability Assessments	Systems & Resources
Consulting o Sales Strategy o Sales Structure o Sales Team Capability o Learning & Development Strategies for Sales, Service & People Management o Job Design o Change Management Coaching o High Performance Coaching o Skills & Remedial Coaching o Strategic Coaching o Transformational Coaching o Transformational Coaching o Executive Coaching o Onboarding New Recruits o Management & Team Discussion Groups Key Note Speaker & Facilitation o Conferences & Events	Sales Force & Workforce Modelling o using the BARRETT Sales & Interpersonal Competency Dictionary (multi level) with specific focus on sales, service, intrapersonal, interpersonal, leadership, people management & communication capabilities needed in the workplace. Job Design & Person Profiling o Competency profiles (tiered) o Recruitment framework o Coaching framework o Performance framework o Learning & Development Framework o Management framework o Successions Planning Online Competency Profiler	Psychometric Assessments o Emotional Intelligence (EI) o IQ o Personality o Behaviours o Motives o Values o Aptitudes & Abilities o 360° / Multi-rater tools o Online Training Needs Analysis Questionnaires (TNA) o Online o Competency Based o Self & Multi-Rater Options o Self-Generated Reports o Individual & Team o Customised o Off-the-shelf Sales Roles: a. Direct Sales / BDM b. Account Manager c. Telephone Sales d. Sales Support e. Sales Manager	Recruitment System & Kits o End-to-end system o Off-the-shelf & Customised o Sales Recruitment Kits a. Direct Sales / BDM b. Account Manager c. Telephone Sales d. Sales Support e. Sales Manager Coaching System & Kits o End-to-end system o Coaching Resource Guides Learning & Development System & Programs o Off-the-shelf & Customised Performance Management System & Kit o End-to-end system Resources o Sales Planning Templates o Role Plays & Case Studies o Simulation Exercises